

## Next Generation eCall





## Background

- eCall standardisation began in 2004
  - A GSM & UMTS world
  - The chosen solution was in-band modem and circuit switched 112 call
  - The in-band modem was optimised for circuit switched GSM and UMTS.
- eCall for LTE standardisation was started in 2013
  - There is no circuit switched in LTE
  - IMS emergency call will replace circuit switched emergency call.
- Need for long term thinking
  - Motor vehicles last longer than phones
  - PSAPs investments must be protected
  - GSM and UMTS spectrum is being re-farmed for LTE
  - 5G is coming

## eCall options for packet switched networks In-band modem on VoIP

- - De-jitter techniques in packet switched networks affect performance
  - Loss of audio path (muting)
  - Not a good base case but useful as back up in some scenarios
- Over the top data
  - No priority or QoS. Data not associated with voice.
  - Data service has to be enabled on the phone
  - MNO can't route to most appropriate PSAP
- Short Message Service (SMS)
  - Data not associated with voice
  - Roaming scenarios are complicated
  - SMS to 112 not supported in some countries
- IP Multimedia Service (IMS)
  - Supported in 3G (PS), 4G and 5G
  - IMS emergency call can carry data with the signalling
  - Integrated voice and data, emergency prioritization, & high

 First Generation eCall is based on Circuit Switched emergency call and in-band modem

-"CS eCall"

Next Generation eCall is based on IMS emergency call
-"NG eCall"

Why not go straight for NG eCall?

- The eCall deployment deadline is March 2018.
- IMS emergency call is unlikely to be deployed everywhere in Europe by 2018.
- NG eCall needs a network support indicator which is in 3GPP Release-14.
- Some countries are now ready for CS eCall.
- CS eCall can co-exist with, and migrate to, NG eCall.
- Majority of PSAPs will not be NG eCall ready by 2018.
  - NG eCall to a CS only PSAP will provide the worst

## NG eCall key features

- Based on IMS emergency call, and SIP server in the PSAP
- Routing to PSAP based on Uniform Resource Names (URN)
  - urn:service:sos.ecall.manual for manual eCall
  - urn:service:sos.ecall.automatic for automatic eCall
  - urn:service:test.sos.ecall for test eCall
- Initial Minimum Set of Data (MSD) is sent in SIP INVITE
- MSD is acknowledged in the INVITE response
- A new MSD can be requested by the PSAP using SIP INFO

## Co-existence of NG eCall with CS eCall

- Vehicles supporting NG eCall shall also support CS eCall
- PSAPs supporting NG eCall shall also support CS eCall
- The network shall have an NG eCall support indicator
  - Shows if the network supports NG eCall and there is an NG eCall capable PSAP
  - If the indicator is present, the vehicle does first attempt NG eCall
  - If the indicator is not present, the vehicle does first attempt CS eCall

### Co-existence of NG eCall and CS eCall



## NG eCall Standardization Status

- ETSI / 3GPP
  - TR 103 140 recommends to use 3GPP and IETF for eCall published in 2014
  - Emergency call requirements for IMS stable
  - IMS eCall requirements and migration from CS eCall stable

IETF

- "eCall' RFC-publication soon
  - Focuses on next generation eCall specific needs for the EU
  - Carries data and metadata/control objects per 'additional-data' mechanism
  - Metadata/control (ack, retransmission, requests to vehicle, etc.)
- additional-data' specification (RFC 7852) published
  - Transmit any registered data block with emergency call
- CEN
  - eCall over IMS (TC278 WG15, PT1506) draft available, approval expected Q1 2017
  - -eCall to other classes of user (PT1507) started
  - -eCall over a common telematics platform (PT1508) started

## Additional possibilities in NG eCall

- Pictures and video sent to the PSAP
- More data, e.g. information from nearby cars
- Telemetry, e.g. PSAP to flash lights and sound horn

None of the above are required by current regulation

## Considerations for numbering

- NG eCall will use the mechanisms IMS emergency call (e.g. resolving domain names to IP addresses or SIP addresses).
- NG eCall PSAP needs a number or IP address to call back to.
- CS eCall PSAP needs a number to call back to.

# 4G Architecture for NG eCall with an IMS capable PSAP (IMS eCall broadcast indicator = 1)

- The signaling path rather than voice path is used to transfer the MSD from the IVS to the PSAP
- Initial MSD can be transferred during call setup procedure and an updated MSD can be transferred during an eCall



# 4G Architecture for NG eCall with a legacy CS capable PSAP (IMS eCall broadcast = 0)

- The MSD cannot be transferred using the signaling path
- The MSD is transferred over the voice path using the same data modem as for CS eCall in Rel-13
- The transcoding from VoIP to CS voice at the MGW can degrade in-band MSD transfer reliability and increase delay and is a solution of last resort



## Handover of an NG eCall from LTE to CS with an IMS PSAP

- After handover any updated MSD must be transferred in-band from the IVS to the PSAP
- The PSAP will be aware of the handover and has to switch to in-band mode after the handover



### What do stakeholders have to do for NG eCall?

### Vehicle manufacturers

 Install both NG eCall and CS eCall on new vehicles. As soon as possible (cars last 20 years).

### Mobile network operators

- -Set up networks to act upon URNs and route eCalls to NG PSAPs according to location.
- -Set up NG eCall support indicator so that the vehicle behaves correctly.

### PSAPs

- -Upgrade to NG eCall, including a SIP server.
- -Continue supporting CS eCall (for older vehicles)

## **EU eCall Regulations**

Does NG eCall comply?

- What are the eCall regulations in the EU?
  - Require countries to upgrade their PSAPs and accept eCalls by 1 Oct 2017

http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv:OJ.L\_.2014.164.01.0006.01.ENG&toc=OJ:L:2014:164:TOC

- Require eCall for new vehicle type approvals from 31 March 2018 http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=uriserv%3AOJ.L\_.2015.123.01.0077.01.ENG
- Recommend that mobile network operators implement the eCall flag

http://ec.europa.eu/smart-regulation/impact/ia\_carried\_out/docs/ia\_2011/c\_2011\_6269\_en.pdf

- Does NG eCall fit the EU regulations?
  - NG eCall will be a European standard (CEN and ETSI)
  - NG eCall does everything that regulation requires (voice, MSD, callback)
  - NG eCall meets the requirements better; low MSD transfer delay, more reliable MSD transfer, no voice muting
  - NG eCall will still work when 2G and 3G networks close down But
  - The recommendation to mobile network operators does not currently extend to URNs
  - Additional features may be prohibited

### Conclusion

- Deploy CS eCall now
- Start preparing for NG eCall (eCall on IMS)

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## **Key Abbreviations**

- LTE = long term evolution
- IVS = In vehicle System
- CS = Circuit Switched
- PS = Packet Switched
- VoIP = Voice over Internet Protocol
- SIP = Session Initiation Protocol
- MGW = Media GateWay
- MSD = Minimum Set of Data
- PSAP = Public Service Answering Point
- URN = Uniform Resource Name
- USIM = Universal Subscriber Identity Module
- IETF = Internet Engineering Task Force
- 3GPP = Third Generation Partnership Project
- CEN = Comitė European de Normalisation
- ETSI European Telecom Standards Institute